

# Annual Report 2019-2020

electronic circs	2018- 2019	2019- 2020	% increase
streaming videos	288	569	97.6 %
eBook	6131	6907	12.7%
e-audio	4979	6477	30.1%

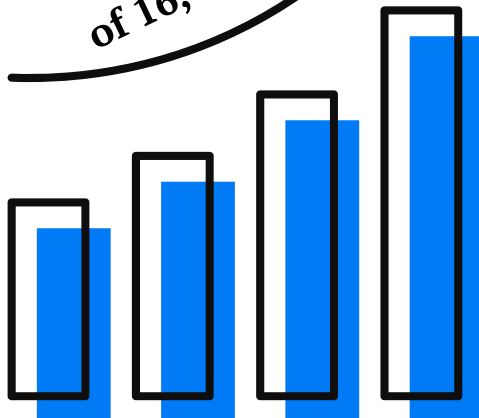
Website Visits in April 2019 = 13,347  
Website Visits in April 2020 = 14,064

7,621

Library  
Card  
Holders



electronic resources  
+21% for a total  
of 16,428 circs



## New in 2020

New in 2020 was an 8-week Spanish Class for Beginners. Through conversation, storytelling, and role-playing, the adult learners worked toward their goals – whether to communicate better with Spanish-speaking employees, get to know their neighbors, or help clients at their workplaces. One of the highlights of the class was the time spent together in conversation with native Spanish speakers who were attending NCC's English classes at the library. One participant said, "It was great to be able to speak Spanish as a group – so, alongside of Spanish speakers and with other novice Spanish learners."





# COVID-19 CORONAVIRUS

## Quotes:

"You are all so wonderful!! I'm not sure what we would be doing without the library! THANK YOU!!!!"

"THANK YOU for all you are doing for our community at this time!"

"Thank you so much for your willingness to go above and beyond during this challenging time. Have a great day!"

"Thanks again for the time that you are taking to do virtual and hybrid events."

"Also - thanks for doing the online story time - my kids love it!)"

"Great - see you later - I have the number programmed in my phone to call when I arrive. Bless you for the great service!"

"A Spanish speaker told me she was feeling like she wasn't able to help her kids keep learning when school was closed because her English isn't very good. She told me after listening to the tips in Ruth's video, she felt encouraged and is now doing educational activities with her son."

**Stats from March 16-June 1**  
(curbside service  
only available)

**27,868**  
physical items  
checked out

**11**  
faithful library  
staff members

**2,533**  
items pulled  
per staff  
member

**Virtual**  
programs  
held



**Spent on**  
**E-Resources**  
between March 16  
and June 30

